

## TERMS & CONDITIONS FOR NEW WEBSITE BUILDS.

All customers will have read the full privacy policy and website terms of use before agreeing to work with A R Website Design. These can be found on the bottom of our website www.arwebsitedesign.co.uk

All estimates given are based on the expected time and cost involved with the building of your site as discussed. Please note that should any time or build costs need to be added, you will be notified before the work is undertaken.

You will be required to fill in a contract to reflect the estimate that we have provided you before work will commence.

Customers will provide the information for their Website including logos (unless having one designed by A R Website Design). It is your responsibility to provide up to date information for your Website. Amendments can be made where necessary by contacting A R Website Design if your website is not using a content management system. A R Website Design will not take responsibility for any inaccuracies that have not been notified.

You will be sent a link to check your Website on before it is set live. When you respond to agree its content, you are agreeing that all information is present and correct. A R Website Design will not take responsibility for anything that has been approved.

Once the Website content has been approved, you will be emailed an invoice and bank details to pay. Payment is required in full (or as per the discussed payment plan) 7 days after the Website is made live. Any final payments not received within this time will result in the Website being removed.

Sometimes we use developers to help with our work. You will be notified of any developer we use and directed to their own privacy policies. The passing of sensitive data may/will be necessary for them to perform the required actions for your work. All work performed will be held under legitimate interests meaning data is only ever used to perform the task required. If you have any concerns or questions, please direct them to Andrew Raynor on <a href="mailto:englished-superscripts">englished-superscripts</a>.

If you choose not to complete your website, there will be no refunds due for part payments already made.

For any projects taking over 6 months from commencement of the agreed contract, it will be at the discretion of A R Website Design as to when it can be worked on/completed. You will be liable for any extra costs involved due to price rises since your quotation was agreed and work was commenced – you will be notified if this is applicable.

Any amendments/updates or additional work needed to the site after it has been made live will not be included in the fees already paid. We currently charge £35 an hour or we have a monthly maintenance package available for £30 a month. Please contact us to discuss this.

Your payment for the hosting of your Website (and included SSL Certificate) is in addition to the cost of your Website build and is payable annually. Your invoice for your website build will include your hosting fee. You will then be contacted a week before your hosting renewal is due for payment.

When providing testimonials to use within your design, in line with GDPR, please note that we are only able to upload the initials of your customers. It is **YOUR** responsibility to ensure your customers who are providing ones directly to you know that you will be displaying them in this way. By supplying them to us, you are admitting responsibility to this.

For new websites that are built, we may use a screenshot of it for promotional purposes. This may include in our website portfolio and for social media use.

You will not be added to any mailing list without your consent.

Any website(s) designed & developed by A R Website Design will be owned by A R Website Design. If you wish to transfer ownership of the Website, a fee of £50 will be payable.

All domain names (Web addresses) purchased through A R Website Design will be owned by A R Website Design. If you wish to transfer the domain name away from A R Website Design or wish to change the registrant ownership details, a fee of £12.00 will apply. Fees for other domain name extensions ie .com, .net, .co will apply and costs vary so please contact us for more information.

If you do not wish to renew your hosting please let us know as soon as possible. No charge will be made for this however the ownership of the Website will still be with A R Website Design and the Website will cease once the hosting has expired.

If A R Website Design has designed your logo, by making payment, the ownership of the logo is transferred to yourself. A R Website design will still be able to use your logo for portfolio and marketing if necessary.

No refunds for any website design service, logo design service, hosting charge or domain name fee will be given. If you choose to move your hosting or domain name before your annual term expires, no refund will be given for any time surrendered.

More terms & conditions can be added by A R Website Design at any time should there be a need to. These will be updated on the website and therefore available for you to view there.

## **COPYRIGHT**

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## **DISCLAIMER**

A R Website Design makes every effort to ensure that the information contained in this website is accurate and current. However, we give no warranty or undertaking as to the quality or freedom from error, or freedom from computer virus of the contents of this site. Access and use of this site is entirely at your own risk.

This website is in continuous development and we reserve the right to permanently or temporarily alter content without notice. All information is subject to change without notice.